Team Communication: Key Roles and Intercultural Contexts

**Objective**
This online workshop helps participants become aware of the intercultural issues affecting their work and provides them with a set of tools to address these challenges.

**Description**
This workshop helps participants to explore those issues that most often affect communication in terms of team dynamics and to investigate those intercultural aspects that most frequently pose challenges to groups characterized by a high degree of internationalization.

Throughout the workshop, participants are encouraged to identify the specific role that each individual plays within a team. Within this context, the workshop is always characterized by a constant alternation between theoretical insights and hands-on practical experiences to provide participants with the tools to enhance their group’s professional potential.

**First day:**
Participants attend the workshop all together as a single group.

**Second day:**
Participants join the trainer for a series of one-to-one sessions characterized by a dedicated tailor-made approach.

**Content:**
- Challenges and areas of conflict typical of international contexts
- Basic principles of a constructive and objective-oriented discussion technique
- Conflict management: strategies for addressing challenging communication dynamics
- Being aware of one’s own role in a team and how to best mix and match different skills
- Giving and receiving constructive feedback as a member of a team

**Methodology**
- Individual and group (i.e. team) feedback
- Theoretical background (intercultural surveys)
- Role-play and case studies
- One to one feedback
- Group exercises

**Organizational Information**

<table>
<thead>
<tr>
<th>Language / Format</th>
<th>English / Online</th>
</tr>
</thead>
<tbody>
<tr>
<td>Target group</td>
<td>Doctoral Candidates at all stages and Postdocs from all faculties</td>
</tr>
</tbody>
</table>
| Date              | Monday, 4 December 2023, 9:00 – 18:00  
Tuesday, 5 December 2023, 09:00 – 16:00 |
| Registration      | [For registration click here](#) |